KOUGA MUNICIPALITY: Municipal Turn-Around Strategy Template: pre-2011 priority areas:

	Priority Turn Around Focal	question audience want (answered	Questions (big questionIndicator/type of data20 (Caudience want answeredIndicator/type of data20 (C	January 2010 (Current Situation/	Annual Target for 2010/2011	Quar terly Mile ston	Municipal	Unblocking Action Needed from other	Human	Budge	t Projecte
No.	Around Focal Area	answered against the focal area)	will be gathered to indicate progress made)	Baseline)		e	Action	Spheres and Agencies (e.g. intervention or technical support)	Resource allocated		d
1.	Basic Service Delivery										
1.1	Access to water	Reduce backlog in Bulk Water Storage Capacity	Reservoirs to provide additional storage capacity	16 MI backlog in bulk storage	Reduce backlog by providing additional 5MI bulk storage capacity	Q4: 5ML rese rvoir	Secure funding. Prepare Prelim reports and designs.	DWA	PMU Technical Services Dept.	R 7,255m(MIG)	R 35 m
		Reduce shortage in daily required water supply.	shortage in supply sourced. daily required	Outdated Geo- hydrologica I report for Kouga Area	New and updated Geo- hydrological report for Kouga Area	Q2: Geo- hydr olog ical repo rt	Provide information and terms of reference to service provider	DWA	Technical Services Dept	R 300, 000	R 750, 000
				Mosterdsho ek Sterkfontein water sources not utilized	Determine feasibility and costs for the utilization of the Mostershoek and Strekfontein water sources	Q3	Investigate costs for the utilization of the Sterkfontein and Mosterdshoek water sources	DWA	Technical Services Dept	R50 000 (Operational)	R2.5m
				5 Unservicea ble boreholes	Rehabilitate 5 borehole installations	Q4: 5 Bore hole s	Source funding Supply Chain procedures	DWA	Technical Services Dept	R150,000	R850, 000
				440 000 kl Patensie and 460 000Kl Hankey quotas allocated	40 000kl additional water from Gamtoos Irrigation Board	Q2: Sign ed agre eme nt for incr ease	Engage Gamtoos Irrigation Board (GIB) and Department Water Affairs (DWA)	GIB DWA	Technical Services Dept	R 10,000	R 100, 000

	 Questions (big question	Indicator/type of data	January 2010 (Current Situation/	Annual Target for 2010/2011	Quar terly Mile		Unblocking Action Needed from other	Human	Budge	et
No.	audience want answered against the focal area)	(information that will be gathered to indicate progress made)	Situation/ Baseline)		ston e	Municipal Action	other Spheres and Agencies (e.g. intervention or technical support)	Resource allocated	Allocated	Projecte d
					d wate r quot a					
		Bulk water allocation agreement with Nelson Mandela Bay Municipality (NMBM)	Outdated agreements for separate connection s.	Agreement with NMBM on bulk water allocation concluded.	Q: 4 Sigh agre eme nt	Engage NMBM.	Engage NMBM on quotas and formalize agreements.		R 50,000	R 350, 000
		% Reduction unaccounted water losses	Existing unaccounte d water losses of 32%	Reduce unaccounted water losses to within 25%-30%	Q2: Red ucti on to 30% Q4: redu ctio n to belo w 30%	Repair/Replac e faulty domestic/bulk meters. Eliminate unmetered connections	Source funding from sector Dept's	DWA (Assistanc e for funding of) new pipelines and water meters	R 200,000	R 7,9m
	Can water be provided to all new housing developments.	Water provided to housing development	Insufficient sources and infrastructu re to provide water to all new housing developmen ts	Provide water to all new housing development s	Q3	Secure additional funds	Department public Works Department of Human Settlements	Planning and Developm ent	0	R451m (Total) R320m Backlog
	water supply w plan and ac	Emergency water plan adopted	No Emergency water plan	Adopt emergency water plan	Q4	Prepare emergency water plan	DWA	Technical Service Dept	R100,000 (Operational)	R100,000
	trucking of water	% Of water supply lines ring fenced	Not all water supply lines ring fenced	Ring feed water supply lines	Q1-4	Gradual ring fencing of all water supply lines	DWA	Technical Service Dept	R30,000 (Operational)	R1 m

		Questions (big question	Indicator/type of data	January 2010 (Current	Annual Target for 2010/2011	Quar terly Mile		Unblocking Action Needed from		Budge	et
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1.1		Aging Infrastructure	Critical infrastructure risks assessment conducted	No study conducted of critical water infrastructu re risks	Conduct a strategic infrastructur e investment assessment for Kouga Municipality.	Q3: com plete d infra stru ctur e asse ssm ent	Produce project plans and budgets for any critical infrastructure priorities identified through the process.	Cacadu District Municipality Developmen t Bank of South Africa	Kouga Technical Services and Cacadu personnel	R 900, 000	R 2,5 m
					Identify the major short to medium term infrastructur e risks in the municipality	Q3: Sec ure exte rnal fund ing for infra stru ctur e	Secure funding Data collection and verification	Cacadu District Municipality Department Water Affairs Developmen t Bank of South Africa	Tech Serv Dept. Fin Dept	R 0,00	R 170m (Est)
			Aging infrastructure replaced and/or augmented	No Baseline to inform priority replacemen ts/augment ations	% infrastructur e replaced/ augmented	Q1- \$	Replace high risk infrastructure	None	Technical Services	R50,000 (Operational)	R3m
				Water meters replacemen ts at set intervals	Water meters replaced	Q1-4	Replace old water meters	DWA	Technical Services	R40,000 (Operational)	R1.5m
			Staff capacity for replacement/ repairs to water lines	Not all staff sufficiently capacitated to effect proper repairs	Train staff	Q1-4	Specialist Water repair team (Also air- valves)	LGSETA	Technical Services Strategic Services	0	R750, 000
1.2	Access to sanitation	Sufficient capacity for bulk treatment	Increased treatment capacity of	12 MI shortage per day in	Construct 5 MI additional	Q4: 5ML addi	Supply Chain procedures and project	Department Environment al Affairs	Technical Services	R 10 m	R120 m

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		of Waste Water	Waste Water Treatment Works	the treatment capacity of waste water treatment works	treatment Waste water treatment capacity	tion al treat men t capa city	management Increase MIG funding allocation	and Tourism Department Public Works			
		Can sanitation service be provided to all new housing developments	Sanitation provided to all new housing developments	Insufficient bulk capacity and infrastructu re to provide sanitation services to all new housing developmen t	Provide sanitation services to all new housing development s	Q4	Secure additional funds	Department public Works Department of Human Settlements	Technical Services	0	R451m (Total) R320m Backlog
1.3	1.3.1 Access to electricity (Infrastructure)	Sufficient bulk infrastructure	Upgraded main electrical lines and increased transformer carrying capacity	5.5 MVA bulk supply	Acquire 2.5MVA additional electricity transformer carrying capacity	Q4: 2.5 MVA	Supply Chain procedures and project management.	None	Technical Services Finance Dept	R 4 m	R 4 m
	1.3.2 Access to electricity new developments	Can electricity be provided to all new housing developments	Electricity provided to new housing developments	Not all new housing developmen t serviced with electricity	Provide electricity to all new housing development s	Q4	Secure additional funds	Department public Works Department of Human Settlements	Technical Services	0	R451m (Total) R320m Backlog
	1.3.3 Access to electricity (High mast lights)	Sufficient streetlight facilities	Number of high mast lights installed	22 High mast lights	Install 6 additional high mast lights	Q2: 6 high mast light s	Supply Chain procedures and project management.	None	Technical Services 12 Temp staff	R 1.35 m	R1.35 m

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1.4	Refuse removal and solid waste disposal	1. Compliance with Section 20 of the Environmental Conservation Act	1.1 Internal Audit of Compliance with DEAT permit terms and conditions. 1.2. External Audit of Compliance with DEAT permit terms and conditions.	GMB Permit issued	Appoint Waste Manager Tonnage and landfill measured Landfill sites secured	Q1: App oint Was te Man ager Q2: Obta in and insta II weig hbri dge Q3: Acc ess cont rol	Approve and make available funding Appoint : Section 10 Waste & Environmental Manager Security Guards & suitably qualified staff.	Department Water Affairs Technical Advice from experts	CFO Act. Director Communit y Services Two Support Staff DEATE and Manager: Cleansing & Parks	R6.63 m	R9.727m
		Recycling of Waste	Waste recycling plan adopted	No formal waste recycling	Adopt waste recycling plan	Q4	Develop and prepare a Waste Recycling Plan for Kouga	Dept Environment al Affairs	Communit y Services	0	R350, 000

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No.	Around Focal Area	answered against the focal area)	will be gathered to indicate progress made)	Baseline)		e	Action	Spheres and Agencies (e.g. intervention or technical support)	Resource allocated	Allocated	Projecte d
1.5	Access to municipal roads and storm water.	Standard of existing road networks	Length of gravel roads upgraded	47Km of gravel roads in Kouga Area in a poor condition	Paving 3 km of gravel road within Kouga, using EPWP methods	Q4: 3km of grav el road s pave d	Approve yearly tenders as per Supply Chain for materials.	Register and Report to Dept of P/Works	Technical Services	R 3,0m	R 75,0m
	Formalization of	Storm water drainage	Adopted Storm water Master Plan	No storm water master plan	Storm water master plan adopted	Q4: Mast er plan ado pted	Prepare Storm water Master plan Source funding	Department of Water Affairs Cacadu District Municipality Department Public Works	Technical Services	Operating allocation	R 32m
1.6	Formalization of informal settlements	Formalized informal settlements	Approved Township layout plans	9040 informal units (shacks) not accommoda ted in a formalized settlement	Formalizing 8613 residential sites	Q4: 8163 sites form alize d	Source funding for bulk infrastructure affecting the formalization of 8613 sites	DEDEA on EIA process Funding for Bulk Infrastructur e	Human Settlemen t Dept. Cacadu Personnel . Project Managers	R17m	R17m
1.7	Access to Housing	Houses available for the indigent	Houses completed and occupied	1500 housing units under constructio n and rectification	Complete 1500 housing units	Q4: 1500 unit s com plete d	Tenders to be approved for rectification. Project management for houses under construction	Human Settlement Dept.	Human Settlemen t Dept. Cacadu Personnel . Project Managers	R55m	R55m
	Agri-Villages	Do we plan for agri-villages	Agri-village establishment plan adopted	No Agri- village plan	Include agri- villages in spatial Development Plan and admin processes	Q4	Develop and prepare an Agri-Village Plan and include in SDF	Dept Human Settlements Dept Agriculture	Human Settlemen t Dept.	0	R100, 000

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	Additional land for housing	Sufficient land for Housing	Additional land acquired	Insufficient land	Acquire additional	Q4	Engage with Dept Human	support) Dept Human Settlements	Human Settlemen	0	R25 m
	developments	developments		available	land for housing		Settlements for additional funding		t Dept.		
1.8	Indigent Register Updated	Updated indigent register	Annual updated indigent register	Up dated indigent register	Update Indigent Register each year	Q4: Upd ated regi ster	Administer the updating of the Indigent register	None	Finance Departme nt	R100, 000 (Operational)	R100,000
1.9	Town Planning Scheme	Does the Municipality have a single Town Planning scheme for all areas under its control	Approved Town Planning Scheme	Not a single scheme in place but different schemes are applied for different areas	Approved single Town Planning Scheme for Kouga	Q4	Consolidate town planning schemes into as single scheme and adopt	None	Planning	R350,000 (Operational)	R350,000
		Are delayed Environmental Impact Assessments	Record of time frames in the approval of Environmental Impact Assessments	Environmen tal Impact Assessmen ts are from time to time delayed	Ensure Environment al Impact Assessment s are completed on time	Q1-4	Liaise with the Department Environmental Affairs to ensure Environmental Impact Assessments are completed on time	Department Environment al Affairs and Tourism	Planning	R50, 000 (Operational)	R50, 0000
1.10	Fire and Rescue Services	Do we have a Fire Chief	Fire Chief Appointed	No Fire Chief appointed	Appoint Fire Chief	Q2	Recruitment and Selection process	Cacadu District Municipality	Corporate Services Communit y Services	R520, 000 (Operational)	R520,000
		Does the Fire and Rescue Section operate 24/7	Operational Hours of Fire and Rescue Section	Operating 24/7	Fire and Rescue Section operating 24/7	Q1-4	Ensure Fire and Rescue Section operates 24/7	Cacadu District Municipality	Corporate Services Communit y Services	R600,000 (Operational)	R600,000
		Are staff sufficiently qualified	Number of staff meeting minimum qualifications	Not all staff meet minimum qualificatio ns	Ensure all staff meet minimum qualification s	Q2: 50% Q4: 100 %	Train staff to meet minimum qualification requirements	Cacadu District Municipality	Corporate Services Communit y Services	0	R800, 000
		Does Kouga have sufficient	Number of Fire and Rescue	Insufficient vehicles	Ensure Fire and Rescue	Q1	Acquire additional	Cacadu District	Communit y Services	0	R5m

		Questions (big question	Questions (big questionIndicator/type of data20 (C Siaudience want(information that	January 2010 (Current Situation/	Annual Target for 2010/2011	Quar terly Mile		Unblocking Action Needed from	Liumon	Budge	et
No.	Priority Turn Around Focal Area	audience want answered against the focal area)	will be gathered to indicate progress made)	Situation/ Baseline)		ston e	Municipal Action	other Spheres and Agencies (e.g. intervention or technical support)	Human Resource allocated	Allocated	Projecte d
		Fire and Rescue vehicles and equipment	vehicles and equipment	and equipment	Services have sufficient vehicles and equipment		funding from Cacadu District Municipality Obtain vehicles and equipment	Municipality			
1.11	Cemeteries	Sufficient land for cemetery expansion all areas	Land acquired for cemetery expansion	Insufficient land available	Secure funding for the acquisition of additional land for cemetery expansions	Q4	Secure funding for the acquisition of additional land for cemetery expansions	DWA	Dept communit y Services	0	R5m
		Cemetery for Umzamuwheto	Cemetery established for Umzamuwheto	No cemetery	Secure plan for the establishme nt of a cemetery for Umzamuwhe to	Q4	Develop a plan for the establishemen t of a cemetery for Umzamuwheto	DWA	Dept communit y Services	0	R2.5
2.	Public Participation										
2.1	Functionality of Ward Committees	Ward Committees functional	Record of meetings of Ward Committees	1 Ward Committee fully functional	10 Ward Committees functional	10 War d Com mitt ees meet ings bi- mon thly	support	Department Local Government	Manager: Legal Services Committe e Clerk	R300,000 (Operational)	R300,000
		Does Kouga have profiles for Ward Councilors for reporting purposes	Reporting profiles established	No reporting profiles	Establish reporting profiles for Ward Councilors	Q1	Develop and implement reporting profiles for Ward Councilors	Department Local Government and Traditional Affairs	Corporate Services	R150, 000 (Operational)	R150, 000
		Is funding provided for Ward	Funds provided for Ward Committee	No funding provided	Provided funds for Ward	Q1	Provide funds for Ward Committees	Department Local Government	Corporate Services	0	R1.5m

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	Area	against the focal area)	to indicate progress made)					Agencies (e.g. intervention or technical support)	allocated		-
		Committee purposes	operations		Committees		and Administer the funds	and Traditional Affairs			
2.2	Broader public participation policies and plans	Public Participation Policy	Record of public meetings held and minutes captured Records of notices of invitation and other means of communication invitations for public participation	No formal records kept.	To actively invite participation from the Communitie s	Q1- 4: Rec ords of noti ces and min utes	Implementatio n of Public Participation policy with the public	None	Directors, managers, Municipal Manager, committee clerks	R300,000 (Operational)	R300,000
		Does Kouga have a Public Participation Structure	Established Public Participation Structure	No structure	Establish Public Participation Structure	Q4	Develop Public Participation Unit	None	Corporate Services	0	R1m
2.3	Public Communication systems	Sufficient Public Communication	Website, Kouga news, Media, reports, Public meetings, Imbizo's	Website operational, Media Public Participatio n Policy	Kouga newsletter, Imbizo's, daily updating of website	Q1- 4: New s Lett ers, Imbi zo	Facilitate improved communicatio n with the public	None	Help desk Officials, Media liaison Official, Communi cations officer	R200,000 (Operational)	R200,000
2.4	Complaints management systems	Help desks	Number of operational help Desk where detailed registers are kept	2 Help desks operational,	4 Help desks operational	Q2: 2 Addi tion al Help Des ks oper atio nal	Assist customers to deal with Municipal matters	None	Media Liaison Official Communi cations Officer Help desk Officials	R500,000 (Operational)	R500,000
		Complaints management system in place	Complaints registers	Limited complaints managemen t system	Operational complaints management system	Q1- 4: Quar terly man age men	Attend to customer complaints effectively and efficiently	None	Managem ent Staff	R300,000 (Operational)	R300,000

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						t repo rts on com plain ts atte nde d to					
2.5	Feedback to communities	Effective feedback to communities	Active Ward Committees	1 Ward Committee fully operational	All Ward Committees functional	War d Com mitt ee meet ings, Kou ga new s lette r	Revitalize Ward Committees Provide administrative and logistical support	None	Media Liaison Official Communi cations Officer Help desk Officials Committe e clerks	R300,000 (Operational)	R300,000
			Public Ward Meetings	Limited Public Ward Meetings by Councilors	Quarterly Public Ward Meetings	10 meet ings per quar ter	Provide administrative and logistical support to Ward Councilors	Department Local Government and Traditional Affairs	Corporate Services	R250,000 (Operational)	R250,000
			Notices in printed media for feedback purpose	Printed Media used for feedback	Quarterly Newsletter	1 per quar ter	Prepare, produce and distribute newsletter	None	Media Liaison Officer	R500,000 (operational)	R500,000
			IDP performance feedback	IDP performanc e feedback once per year	Annual IDP performance feedback	Q1-2		Department Local Government and Traditional Affairs	IDP Unit	R400,000 (Operational)	R400,000
2.5	Community Development	Are Community Development Workers monitored	Monthly reports on the functionality of Community Development Workers	No monitoring in place	Evaluate activities of Community Development Workers on a monthly basis	Q1-4	Develop a framework for the monitoring of Community Development Workers	Department Local Government and Traditional Affairs	Corporate Services	R150,000 (Operational)	R150,000

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		Are there dedicated officials to deal with Community Development Workers and CDW programmes	Appointment of dedicated officials	No officials appointed	Appoint dedicated officials to deal with Community Development Workers and CDW programmes	Q2	Recruitment and Selection processes	Department Local Government and Traditional Affairs	Corporate Services	0	R800,000
		Youth service centers	Plan for the establishment of Youth Centers	No Youth Centre's	Adopt a plan for the establishme nt of youth Centers	Q4	Develop and adopt a plan for the establishment of youth Centers	Dept Social Developmen t	Dept Communit y Services	R80,000 (Operational)	R4 m
		Community halls need upgrading bad condition	Upgraded Community Halls	Poor state of Community Halls	Upgrade 2 Community Halls	Q4	Upgrade 2 Community Halls	Dept Social Developmen t	Dept Communit y Services	0	R2m
		Indoor sports centre	Funding secured for indoor sport centers	Insufficient sport facilities	Secure funding for the development of Indoor Sports Centers	Q4	Engage Sector Departments for funding	Department Social Developmen t Department Sports Arts and Culture	Dept Communit y Services	0	R40m
3.	Governance	1									
3.1	Political Management and Oversight		+								
3.1.1		Council is stable	Number of Council and committee meetings	All legally required meetings held	All legally required meetings held	Quar terly meet ings	Administrative	Department Local Government and Traditional Affairs	MM, Directors, committee clerks support	R1 m (Operational)	R1 m
3.1.2	Delegation of functions between political and administration	Effective Delegation between political and administrative functions	Delegation register	Delegation register in place	Review delegation register	Q4: Revi ewe d dele gati on regi	Administer the review process	None	Council Municipal Manager Directors	R100,000 (Operational)	R100,000

				January 2010 (Current Situation/	Annual Target for 2010/2011	Quar terly Mile ston		Unblocking Action Needed from other	Human	Budge	ət
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			Reports on matters attended to in terms of delegated authority	Only minutes of meetings submitted where matter have been attended to in terms of delegated authority	Implement report back on matters attended to in terms of delegated authority by individuals	Q1- 4: Rep orts on matt ers atte nde d to	Administer the process of reporting	None	Council Municipal Manager Directors	R100,000 (Operational)	R100,000
3.2	Administration										
3.2.1	a) Recruitment and selection policies and procedures developed	Recruitment and Selection Policy and procedures.	Adopted reviewed Recruitment and Selection Policy and procedures.	Outdated Recruitment and Selection Policy	Review Recruitment and Selection Policy and Procedures	Q1 appr oval	Development and Implementatio n of policy	Department of Labour	Directorat e Corporate Services	R50,000 (Operational)	R50,000
	b) Policy on suspension of employees developed	Policy on suspension of employees in place.	Adopted Policy on the suspension of employee	No Policy in Place	Develop and adopt a Policy on the suspension of employees	Q2: Draft deve lope d and work sho ped Q3: Ado ptio n	Develop and adopt policy	Department Labour Department Local Government and Traditional Affairs	Corporate Services	R50,000 (Operational)	R50,000
3.2.2	Vacancies (Top 4- MM, CFO, Planner, Engineer)	Do you have the top 4 positions filled in your municipality	Number of top 4 positions filled	MM, CFO, Planner filled, Engineer vacant but	To fill all vacancies in the top 4 positions	Q1: Recr uitm ent proc	Recruitment and Selection Procedures	None	Corporate Services	R50,000 (Operational)	R50,000

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				acting staff in position		ess Q2: Fillin g of post s					
3.2.3	Vacancies other S57	How many section 57 managers positions are still vacant at the Municipality	Number of Section 57 vacancies	2 Positions vacant	Fill all Section 57 positions	Q:1 Recr uitm ent proc ess Q2: Fillin g of post s	Recruitment and Selection Procedures	None	Corporate Services	R100,000 (Operational)	R100,000
3.2.4	Top 4 appointed with signed Performance Agreements	Signed performance agreements	Signed performance agreements on file	Only MM CFO and Planner appointed and have signed agreements Engineer not appointed and no signed agreement	All appointed Section 57 employees to have signed performance agreements before end July 2010	Q2: Ente r in to agre eme nt	Implement performance agreements	Department Local Government and Traditional Affairs	1	R150,000	R150,000
3.2.5	All S57 with signed performance Agreements	Performance Plans for Section 57 Employees	Performance Agreements signed, Council resolution approved, and personal files updated.	Section 57 of the Municipal Systems Act	All existing Section 57 employees signed within 30 days of the commencem ent of a financial year. New Section 57	Q1: Exisi stin g 30 days New 90	Develop and enter into Performance Agreements	Department Local Government and Traditional Affairs	1	R80,000 (Operational)	R80,000

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					Employees within 90 days of appointment.	days					
3.2.6	Organizational Performance Management System	1)Organizationa I Performance Management System (OPMS) in place	PMS: 1)Organizational Performance 2)Departmental Performance	Electronic System in place but not commission ed yet	1 X Annual OPMS report 7 X Quarterly Departmenta I PMS report	Q1: Impl eme ntati on of OPM S 1 July 2010 Q1: Impl eme ntati on of Dep artm ental PMS	Implementatio n of the operation of the OPMS	None	2 (5)	55 000 (Annual License fees)	55 000
		2)Individual Performance Management System in place	PMS: 1) Individual Performance Plans 1)(a) Section 57 1)(b) Section 66 Managers (post level 1) 1)(c) Section 66 Supervisors (post levels 2 – 5)	Electronic System in place but not commission ed yet	1)(a) Section 57: 8 X quarterly performance reports 1)(b) Section 66 Managers: 22 X monthly performance reports 1)(c) Section 66 Supervisors:	1) 8 X quar terly repo rts 2) 22 X mon thly repo	Implementatio n of the Individual PMS 1) In accordance with the Municipal Systems Act and Municipal Performance Regulations. 2), 3) In accordance with S53 of the Municipal Finance Management Act	None	2(5)		

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3.2.6	Skills development plan for employees	Skills development plan implemented	Number of staff trained as per the Skills Development Plan	Workplace Skills Plan adopted Implementa tion of WSP is in progress.	33% of workforce trained.	8.25 % of staff train ed per quar ter	Approve, make funds available and implement.	service providers.	CFO, Director: Strategic Services, Manager: EE and SD Supportin g Staff HR Departme nt Corporate Services, LGSETA, CDM.	R1 MILLION	R1,4 m
		All training at recognized institutions	Number of staff trained at recognized institutions	Not all staff trained at recognized institutions	Staff training is conducted at recognized institutions	Q1-4	Ensure all staff training is conducted at recognized institutions	LGSETA	Strategic Services		
		Is prior learning recognized	Recognition of Prior Learning policy Adopted	No Policy	Adopt Recognition of Prior Learning policy	Q2	Develop and adopt Recognition of Prior Learning Policy	LGSETA	Strategic Services		
3.2.7	Building control and Law Enforcement	Sufficient staff for Building control and Law Enforcement	Staff appointed	Positions of Building Control and Law Enforcemen t Officer vacant	Appoint Building Control and Law Enforcement Officer	Q2	Recruitment and Selection process	None	Corporate Services	R500,000 (Operational)	R500,000
3.2.8	Approved Organogram	Does Kouga have an approved Organogram Is the Organogram aligned to the IDP	Appointed staff against approved Organogram Quarterly SDBIP performance reports	Organogra m outdated in process of review Organogra m outdated and not in support of	Review and adopt Organogram Review Organogram to align with IDP	Q1: Q!	Review and approve Organogram Review and approve Organogram	None None	Strategic Services	R50,000 (Operational)	R50,000

		Questions (big question	Indicator/type of data	January 2010 (Current	Annual Target for 2010/2011	Quar terly Mile		Unblocking Action Needed from		Budge	ət
No.	Priority Turn Around Focal Area	audience want answered against the focal area)	(information that will be gathered to indicate progress made)	Situation/ Baseline)		ston e	Municipal Action	other Spheres and Agencies (e.g. intervention or technical support)	Human Resource allocated	Allocated	Projecte d
				IDP	Quarterly SDBIP performance reports	Q1-4	Quarterly SDBIP performance reports				
3.2.9	Legal Services	Does Kouga have an effective legal document security system	Adopted Legal File Security System	Securities not fully effective	Adopt Legal File Security System	Q2	Prepare, adopt and implement a Legal File Security System	None	Strategic Services	R70,000 (Operational)	R70,000
		Sufficient staff in the Legal Section	Additional Staff appointed in Legal Section	1 Staff member	Appoint additional staff in Legal Section	Q2	Recruitment and Selection process	None	Strategic Services	R500,000 (Operational)	R500,000
3.3	Labour Relations										
3.3.1	a) LLF meetings convened as planned	Local Labour Forum meetings	Minutes	LLF established	12 meetings	3 mon thly meet ings	Administration of the LLF: 1) Employment Equity 2) Health and Safety 3) Skills development	Department Local Government and Traditional Affairs, Department of Labour, Cooperative Governance and Traditional Affairs	LLF members Committe e Clerk Labour Relations Officer	R50,000 (Operational)	R50,000
	b) Organizational rights procedure developed	Do we have an Organizational Rights Procedure	Signed reviewed Organizational Rights Agreement	There is an organizatio nal rights agreement which is signed	Review Organization al Rights Agreement	Q4: Revi ew	Provide administrative support in the review of the Organizational Rights Agreement	None	Corporate Services	R30,000 (Operational)	R30,000
3.4	Inter- governmental Relations										

No.	Priority Turn Around Focal Area	Questions (big question audience want answered against the focal area)	Indicator/type of data (information that will be gathered to indicate progress made)	January 2010 (Current Situation/ Baseline)	Annual Target for 2010/2011	Quar terly Mile ston e	Municipal Action	Unblocking Action Needed from other Spheres and Agencies (e.g. intervention or technical support)	Human Resource allocated	Budge	t Projecte d
3.4.1	Functioning of Inter- governmental relations	Does Sector Departments participate in IDP processes	Number of Sector Departments invited and participating in IDP processes	Limited participatio n by Sector Department s	100% Participation by Sector Departments	Q3:	Liaise with and invite Sector Departments to IDP processes	Department of Water Affairs Department Local Government and Traditional Affairs Department Environment al Affairs and Tourism Department Public Works Department of Education Department of Social Developmen t	4	R20,000 (Operational)	R20,000
4.	Financial Management										
4.1	Revenue enhancement programme developed	Are we maximizing the potential in regard to revenue enhancement and debt management fully in terms of available expertise in the marketplace	Adopted Revenue Enhancement Programme	Being developed	Conclude contract with service provider and Full implementati on within 3 months after award and concluding of contract with service provider	Q1 impl eme ntati on	Supply Chain and admin support	Funding to be identified	1	Allocated	To be firmed up once tenders are received
4.2	Debt management programme developed	Are we maximizing the potential in regard to revenue enhancement and debt management	Adopted Debt Management Programme	Being developed	Full implementati on within 3 months after award and concluding of contract with service	Q1 impl eme ntati on	Supply Chain and admin support	Funding to be identified	1	Allocated	To be firmed up once tenders are received

		Questions (big question	Indicator/type of data	January 2010 (Current	Annual Target for 2010/2011	Quar terly Mile		Unblocking Action Needed from		Budge	≥t
No.	Priority Turn Around Focal Area	audience want answered against the focal area)	(information that will be gathered to indicate progress made)	Situation/ Baseline)		ston e	Municipal Action	other Spheres and Agencies (e.g. intervention or technical support)	Human Resource allocated	Allocated	Projecte d
		fully in terms of available expertise in the marketplace			provider						
4.3	Cash flow management model developed	Is there a cash flow management model developed	Adopted Cash Flow Management Model	In progress of implementa tion	Full implementati on by august 2010	Ong oing repo rting	Acquired a system to control the cash flow management	None	1	allocated	4.3
4.5	Funding Plan shows capital expenditure	Is there a funding plan that shows capital expenditure in place	Implemented funding plan showing capital expenditure	Funding Plan developed but not functional as staff training is in progress	Full implementati on by 1 July 2010	Ong oing repo rting	Training of staff Manage implementatio n and reporting	None	3	allocated	4.5
4.6	Clean Audit plan developed	Is there a plan in place to assist in the clean audit operation	Adopted Clean Audit Plan,	Plan not in place in process of being developed	Fully developed by 30 July 2010	Q1: Ado pted Clea n Audi t Plan	Appoint Service provider to assist in the preparation of AFS	None	2	allocated	4.6
4.7	Submission of Annual Financial Statements	Will the AFS be submitted timeosly	Adopted Procedures for the development and submission of Annual Financial Statements	Procedures being developed	Adopted Procedures for the development and submission of Financial Statements	Q2: Ado pted	Appoint Service provider to assist in the preparation of AFS	None	2	allocated	4.7
4.8	% MIG expenditure by end of financial year	How is the MIG monies spent and are we spending our allocation annually	MIG reports	104% expenditure of MIG allocations	100% expenditure of MIG allocations	23% 20% 32% 25%	Service provider to assist	Department of Public Works	1	Allocated, external funding	4.8
4.9	Asset management register developed.	Do we have an asset management register and is it updated regularly.	Operational Asset Management System	Asset managemen t system is in place however the staff	Compliant asset register by 30 August 2010	Quar terly repo rts	Service provider to assist	none	4	allocated	4.9

		Questions (big question	Indicator/type of data	January 2010 (Current Situation/	Annual Target for 2010/2011	Quar terly Mile ston		Unblocking Action Needed from other	Human	Budg	et
No.	Priority Turn Around Focal Area	audience want answered against the focal area)	(information that will be gathered to indicate progress made)	Baseline)		e	Municipal Action	Spheres and Agencies (e.g. intervention or technical support)	Resource allocated	Allocated	Projecte d
				training on the system is in progress							
4.10	Supply Chain Management policy applied in a fair and transparent manner (e.g. open tenders,	Compliance with Supply Chain Management Policy	Supply Chain Management Policy approved by Council and implemented.	Supply Chain Managemen t Policy adopted.	80% compliance with supply chain policy.	20%, 40%, 60% 80%	Training of staff and users of the system	None	4	Provided operational expenditure vote 228	
	Bid Adjudication committee established).		Reports generated as required	Reporting not fully compliant	Fully comply with supply chain reporting requirement s	Q1-4	Generate and submit supply chain reports	None	4		
			Itelireq system fully Operational	Supply Chain Office established	Intelireq 100% operational	Q3	Training of staff and users of the system	None	4		
4.11	Fraud prevention	Does Kouga have a Fraud Prevention Plan	Adopted Fraud Prevention Plan	Fraud Prevention Plan not adopted	Adopt Fraud Prevention Plan	Q2: Ado ptio n	Develop and adopt plan	None	4		
4.12	Indigent Subsidies	Does Kouga have a credible Indigent policy	Adopted Credible Indigent Policy	Indigent Policy adopted	Review Indigent Policy and ensure the policy is credible	Q2	Review policy	None	1	Provided operational expenditure	
5.	Local Economic Development										
5.1	Municipal contribution to LED	Do the Municipality fund LED programme/pro jects	% of budget allocated towards LED programme/proj ects	No internal funding provided for LED programme s/projects	Provide 0. 1% of budget for LED programmes /projects	Q1:	Provide funding	None	Strategic Services Finance	0	R400,000

		Questions (big question	Indicator/type of data	January 2010 (Current Situation/	Annual Target for 2010/2011	Quar terly Mile		Unblocking Action Needed from other	Human	Budge	t
No.	Priority Turn Around Focal Area	audience want answered against the focal area)	(information that will be gathered to indicate progress made)	Baseline)		ston e	Municipal Action	Spheres and Agencies (e.g. intervention or technical support)	Resource allocated	Allocated	Projecte d
		Well resourced LED Unit through: 1) Staff appointments	Appointment of experienced and qualified staff and transfer of staff. 1. Transfer LED Manager to Tourism Manager 2. Appoint LED Manager 3. Transfer LED Secretary/Clerk to Tourism Administrator 4. Appoint LED Secretary Clerk 5. Appoint LED Planning, Research and Development Coordinator.	4 staff members	Appoint 3 additional staff members in the LED Unit	100 % in July 100 % in July 100 % in July 100 % in July 1 st quar -ter Quar -ter 1	Approve posts as indicated and make funds available. Transfer in July 2010 Appoint in July 2010 Transfer in July 2010 Appoint in July 2010 Appoint in July 2010	None None None None	MM Director Strategic Services, Director Corporate Services, Manager Humans Resource s and Supportin g Staff. Represent atives of unions. DPLG??	700,000	700,000
		2) Operational budget allocation sufficient	Increase operational budget allocation to the LED Unit	Insufficient budget allocation for full functionalit y of LED	Increase operational budget for LED Unit by 10%	Quar -ter 3	Three facilitating workshops with stakeholders, one central comparative advantage theme and 2 sub themes identified. 1 Discussion workshop in each of 3 smaller towns. Finalize	Technical support, financial assistance and appointment of facilitator plus payment for 6 workshops DLGTA DEDEA	Strategic Services: Director, LED Manager, PA and supportin g staff. Director Corporate Services and supportin g staff. Facilitator DEDEA,		

		Questions (big question	Indicator/type of data	January 2010 (Current Situation/	Annual Target for 2010/2011	Quar terly Mile		Unblocking Action Needed from other	Human	Budge	it
No.	Priority Turn Around Focal Area	audience want answered against the focal area)	(information that will be gathered to indicate progress made)	Baseline)		ston e	Municipal Action	Spheres and Agencies (e.g. intervention or technical support)	Resource allocated	Allocated	Projecte d
							document indicating comparative advantages.	Support	DLGTA		
			2. Compile an Investment Strategy for Kouga Municipality.	0	1	Quar -ter 1 Quar -ter 1	Utilize comparative advantage document to commence introduce investment strategy. Have three workshops with business, council and community structures. Compile investment strategy	Technical support, financial assistance and appointment of facilitator plus payment for 3 workshops DLGTA DEDEA	Strategic Services: Director, LED Manager, PA and supportin g staff. Director Corporate Services and supportin g staff. Facilitator, DLGTA DEDEA	0	
		1) No capital budget allocated to LED	1 Computer equipment for new staff X 3	0	3	Quar -ter 1	Request Computer equipment from IT plus installation	None	Director Strategic Services, CFO, IT Manager	0	
			2. Notice boards in the Strategic Unit Offices	0	9	Quar -ter 2 Quar -ter 3	Request Notice boards plus sizes for Strategic Services Offices.	None	Director Strategic Services, PA, Dept Finance.	0	
			3. Fencing of the Kouga Cultural Centre to prevent vandalism and	0	1	Quar -ter 4	Remove taxis from KCC Parking. Planning fencing	Cacadu District Municipality to assist due to new taxi	Director Communit y Services and Roads	0	

No.	Priority Turn Around Focal Area	Questions (big question audience want answered against the focal area)	Indicator/type of data (information that will be gathered to indicate progress made)	January 2010 (Current Situation/ Baseline)	Annual Target for 2010/2011	Quar terly Mile ston e	Municipal Action	Unblocking Action Needed from other Spheres and Agencies (e.g. intervention or technical support)	Human Resource allocated	Budge	Projecte d
			to prepare for future development. 4. Security gate at Shell Museum	0 security gate	1 security gate	Qua- ter 2 Quar -ter 1	Compile tender and submit. Finalization of procurement. Finalization of construction.	None	Committe e, Director Technical Services and Planning and Develop- ment, Director Strategic Services and supportin g staff. Taxi Associatio n. Director Strategic Services and supportin g staff, Taxi Associatio n.	0	
								None	g Staff, director Corporate Services and supportin g staff.		
		1) MIG allocation to social and economic infrastructure (as stipulated by regulation)	1. 5 % of MIG Funding allocated for social and economic infrastructure.	0%	5% MIG Allocation made available to LED	Quar -ter 1	Meetings with MIG Project officer to assist with application process Drawing up of application and submission.	General assistance from Provincial and National Treasury to finalize Feasibility Study.	All directors, Manger Planning, Manager LED, Legal Advisor Kouga, Provincial and National Treasury,	Feasibility Study to Finalize: Roll over, R600,000 from 2009/2010 + R150 for current year.	R950,000

No.	Priority Turn Around Focal Area	Questions (big question audience want answered against the focal area)	Indicator/type of data (information that will be gathered to indicate progress made)	January 2010 (Current Situation/ Baseline)	Annual Target for 2010/2011	Quar terly Mile ston e	Municipal Action	Unblocking Action Needed from other Spheres and Agencies (e.g. intervention or technical support)	Human Resource allocated	Budge Allocated	t Projecte d
		Kouga Cultural Centre is fully operational	Partnership in Kouga Cultural Centre is finalized, infrastructure & repairs completed and fully operational	Feasibility Study Stage 1A completed	Complete Feasibility Study, Repair building and complete fencing, finalize partnerships	Quar -ter 1	Finalize Feasibility Studies. CFO to roll over budget if Feasibility Study not finalized. Attendance of meetings by Directors and allocated Managers. Move taxi's	Assistance for repairs, fencing and Dept Arts and Culture for general operational assistance.	Service Provider. LED Unit, Project manage- ment Unit. Directors, LED Unit and Provincial and National Treasury	R350,000 0	
							Fencing of the KCC	Assistance with funding: DLGTA	LED Unit, Project manage- ment Unit.		
5.2	LED Plan aligned to the PGDS; adopted by Council.	Do the Municipality have a Council adopted LED Plan that is aligned to the PGDS.	Adopted LED Plan aligned to the PGDS	Not adopted but in process	Adopted LED Plan aligned to the PGDS	Quar -ter 1	Submit LED Plan to Standing Committee in June. Approval by Mayoral Committee in July, and Council by August.	Funding was allocated by DHTA.	Director Strategic Services, Manager LED, Corporate Services, DPLG, CDM.	0 Funding allocated by DLGTA	